

# How to activate or reactivate *cellular service* on your **Apple Watch**

## START HERE: Identify the SIM Card in your device

Cellcom operates different types of networks that require different types of SIM Cards. In order to provide you with the correct instructions, we need to identify which type of SIM Card is in your iPhone.

1. Open the 'Settings' app
2. Select 'General'
3. Select 'About' and scroll to the 'Physical SIM' or 'eSIM' section of the menu to view your ICCID.
  - If your ICCID starts with 89148xxxx, use instruction set A below.
  - If your ICCID starts with 89018xxxx, use instruction set B on page 2.

### Instruction Set A- If your ICCID starts with 89148xxxx

#### STEP A1 Set Up Cellular



Setting up your Apple Watch for cellular service is quick and easy. When you are ready to pair your new Apple Watch, open the Watch App on your iPhone.

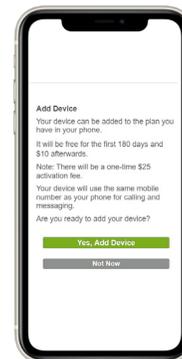
Within the Watch app, select 'Cellular' and then tap on the 'Set Up Cellular' button.

#### STEP A2 myCellcom Login



On the login screen, login using your myCellcom username and password.

#### STEP A3 Add Device



You will now be prompted to add your Apple Watch as a new Cellular device to your Cellcom account.

Tap on the 'Yes, Add Device' button to add cellular for your Apple Watch. This process will take a few minutes. Be sure to keep your device turned on and close to your phone.

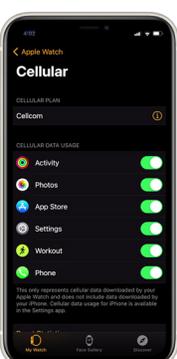
*\*Not all user types are permitted to activate a cellular watch.*

#### STEP A4 Close



You will now see your device has been added. You can tap the 'Close' button to exit the myCellcom screen to return to the Watch App.

#### STEP A5 Complete Cellular Activation



It may take several minutes for the device to complete activation and for this screen to become available. Once it becomes available you can adjust what applications on your watch you would like to be able to utilize cellular data services.

If after 5 minutes this screen still states 'Activating' it is recommended you disable Bluetooth on your iPhone for several minutes and then turn it back on.

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## Instruction Set B- If your ICCID starts with 89018xxxx

### STEP B1 Set Up Cellular



Setting up your Apple Watch for cellular is easy. When you are ready to pair your new Apple Watch, open the Watch App on your iPhone.

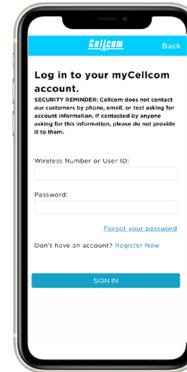
Within the Watch app, select 'Cellular' and then tap on the 'Set Up Cellular' button.

### STEP B2 Welcome



Select 'Continue with Activation' to proceed to login.

### STEP B3 myCellcom Login



On the login screen, login using your myCellcom username and password.

*\*Not all user types are permitted to activate a cellular watch.*

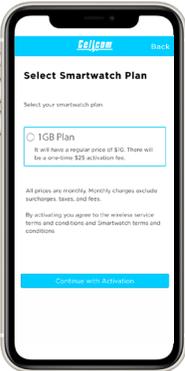
### STEP B4 Add Device



You will now be prompted to add your Apple Watch as a new cellular device to your Cellcom account.

Tap on the 'Activate a new watch' to add cellular service to your Apple Watch. This process will take a few minutes. Be sure to keep your device turned on and close to your phone.

### STEP B5 Select a Plan



Select 'Continue with Activation' if you agree to the one-time activation fee and monthly fee.

### STEP B6 Accept T&C's



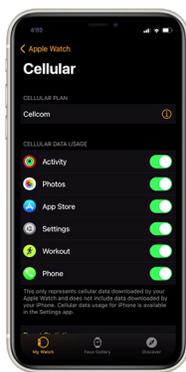
Please review the Terms and Conditions, click 'Accept' and 'Continue'.

### STEP B7 Device has been added to your account



You will now see your device has been added to your account. You can tap the 'Done' button to exit the myCellcom screen to return to the Watch App to complete the activation process.

### STEP B8 Complete Cellular Activation



It may take several minutes for the device to complete activation and for this screen to become available. Once it becomes available you can adjust what applications on your watch you would like to be able to utilize cellular data services.

If after 5 minutes this screen still states 'Activating' it is recommended you disable Bluetooth on your iPhone for several minutes and then turn it back on.