



Spartan GoCam FAQ's

Q: If I decide I don't want to use the wireless portion anymore, can it be used as a normal game camera?

A: Yes, if all the contractual obligations are met, the user could deactivate the device and turn the wireless sending off in the device menu.

Q: Can the device be purchased on a Flex agreement?

A: Yes, this device is applicable for a normal 24-month Flex agreement, however it is not eligible for early upgrades (similar to tablets).

Q: Can a user subscribe to Handset Protection?

A: Yes, the user can add Handset Protection to the device. Reminder, handset protection does not cover accessories.

Q: Why would a user want to add Handset Protection?

A: Because these devices are left in the woods, they are susceptible to theft if not secured using a lock. It is also not uncommon for wildlife such as a bear to break a device. If bears are common in the area, the security box accessory is recommended.

Q: How does the cost compare to a non-cellular game camera?

A: The Spartan GoCam retails for about \$490 while quality non-cellular game cameras typically retail for \$100-\$175. A fair amount of the cost difference is incurred due to the 4G LTE cellular modem integrated into the device. A large amount of R&D and testing is required to optimize the operation of the camera and cellular device to use the smallest amount of wireless data and power to take and transmit images as well as to develop the mobile applications.

Q: How much data will my camera use?

A: Each 640x480 thumbnail consumes about 50KB of data; whereas the higher resolution thumbnail (1280x960) uses about 200KB of data. If an "HD" version is requested, about 2MB of data will be consumed. A small amount of data is also used when the camera checks in with the server each day.