## Samsung Account Remote Lock

1. Navigate to findmymobile.samsung.com and click "Sign in"

|     |                         |                                   | Lost your pho                                 | ne?                                |             |           |                |           |  |
|-----|-------------------------|-----------------------------------|---|------------------------------------|-------------|-----------|----------------|-----------|--|
| Don | rt panic. Find My Mobil | e will help you locate<br>you for | get your phone or tabl<br>get your pattern, P | let and protect<br>IN, or password | your data   | . TOU CAN | even use it to | unlock If |  |
|     | *To use                 | this service, you mu              | st be signed in to ye                         | our Samsung ad                     | count on    | your devi | ce.            |           |  |
|     |                         |                                   | Sign in                                       |                                    |             |           |                |           |  |
|     |                         | _                                 | _   | _                                  | -           |           |                |           |  |
|     |                         |                                   |   |                                    |             |           |                |           |  |
|     |                         |                                   |   |                                    | Π           | axy       | 0              |           |  |
|     |                         |                                   |   |                                    |             | -         |                |           |  |
|     |                         | 1                                 | 0   | 34                                 | <b>[</b> ]) | Là        | 0              |           |  |
|     |                         |                                   | U.C.  |                                    | Ø           | Čŝ        | 2              |           |  |
|     |                         |                                   |   |                                    | 6           | ۵         | •              |           |  |
|     |                         |                                   |   |                                    | -           | 1         | 1              |           |  |
|     | 5                       |                                   |   |                                    |             |           |                |           |  |

2. Enter your Samsung account username and password (this is often the Gmail account)

| Sign in to your Samsung        |  |
|--------------------------------|--|
| Account                        |  |
| Email.<br>repairtest@gmail.com |  |
| Password                       |  |
| O Remember my ID               |  |
| Sign in                        |  |
| Find ID or Reset password      |  |
|                                |  |

SAMSUNG Account

Once logged in, all your devices will display. Select the device you want to lock from the list.
 a. Select "Lock" from the list of options

| Ind My Mobile                       | Galaxy S20+ 5<br>Checking status | G Ű                     |
|-------------------------------------|----------------------------------|-------------------------|
| MY DEVICES (8)                      | Locating you prote.              |                         |
| Galaxy S20+ 5G :                    |                                  |                         |
| Galaxy Note9<br>SM-N96001           |                                  | 0                       |
| Galaxy S6                           | ්) L <u>යි</u><br>Ring Lock      | Track location          |
| Galaxy Note5<br>SM-N920R6           | <b>₽</b> 7                       | P.L.                    |
| Galaxy Core-Prime<br>SM-G360R6      | Erase data Back up               | Retrieve calls/messages |
| Galaxy S5<br>SM-G900R6              |                                  |                         |
| Galaxy Core-Prime                   | Unlock Extend battery            | 8<br>Set guardians      |
| Calamier                            |                                  |                         |
| @ Settings                          |                                  |                         |
| 1 Help                              |                                  |                         |
| CELLCOM REPAIR                      |                                  |                         |
| Terms and Conditions 0 2021 Samsung |                                  |                         |

4. A prompt will display notifying you that locking the device will allow you to setup a lock screen code and prevent others from turning your device off



5. You will be prompted to create a lock screen passcode. Set up a recovery message and phone number that will display on the lock screen.

| Step1  | Set a PIN to lock the device (4 - 8 digits).            |  |
|--------|---|--|
|        | Enter PIN: Confirm PIN:                                 |  |
| Step 2 | Enter an emergency contact (optional).                  |  |
|        | Domestic -  |  |
|        |   |  |
| Step 3 | Enter a message to show on your lost device (optional). |  |
|        | This phone has been lost.                               |  |

a. If you already have a lock code set up, you will not be prompted to set one up

6. The "Lock" icon will display a green check next to it once the device is locked



## Samsung Account Remote Erase

7. Navigate to findmymobile.samsung.com and click "Sign in"



8. Enter your Samsung account username and password (this is often the Gmail account)

|  | S/ | ١M | SU | NG | Account |
|--|----|----|----|----|---------|
|--|----|----|----|----|---------|

| Sign                            | in to your Samsung<br>Account              |
|---------------------------------|--|
| <sub>Email</sub><br>repairtest@ | gmaïl.com                                  |
| Password                        | (  |
| O Rememb                        | er my ID<br>Sign in                        |
| I<br>S                          | ind ID or Reset password<br>ireate account |
|                                 | G Continue with Google                     |

9. Once logged in, all your devices will display. Select the device you want to erase from the list.
 a. Select "Erase" from the list of options

| Find My Mobile  MY DEVICES (8)  Galaxy 520+56               | Galaxy S20+ 56<br>Checking status<br>Locating your phone     |
|---|--|
| Galaxy Note9<br>SM-19860U1<br>Galaxy S6                     | ► La ©<br>Ring Lock Track location                           |
| Galaxy Note5<br>SM-192086<br>Galaxy Core-Prime<br>SM-056086 | 변하는 C-11 주상<br>Erase data Back up Retrieve<br>calls/messages |
| Galaxy 55<br>sM-G90086<br>Galaxy Core-Prime                 | 庁  |
| © Help  |  |
| © CELLCOM REPAIR  |  |
| Terms and Conditions @ 2021 Samsung                         |  |

- 10. A prompt will display notifying you the device will be locked to the Gmail account if one is on the device
  - a. You will be prompted to confirm your password once you hit "Erase"



## 11. A message will display confirming the device has been erased

